

**First Call Restoration
845.226.0868**

What to expect during Mold Remediation

• ***The first step is setting up containment and negative air.***

Your may see 6 mil plastic put up. It may be taped up or there may be "zip poles installed. You may also see a doorway (s) taped closed.

Next, we will set up a negative air machine. You may see a long thin plastic like tube connected to your window or exterior vent (as in an attic). The purpose of running a negative air machine is capture, filter and exhaust the mold spores we disturb during remediation. This machine creates negative pressure as not to allow spores to enter unaffected areas. There are times that we have no windows/vents available. We will then use the machine as an air scrubber, so it captures these spores, filters and expels uncontaminated air.

There may even be a dehumidifier running too. This depends on the mold assessor's mold remediation plan. There are time the relative humidity is higher than the acceptable range.

• ***Different sounds***

There's a lot going on so you expect to hear a bit of noise. Many times we need to remove building material and /or contents.

I have to be honest, the sound of the negative air machine may become annoying after a while. But remember, it's doing an important job, it's cleaning the air.

• ***When we leave for the day or upon completion of the job***

Any containment we have up must remain in place until we have passed "final clearance". At NO time during the job and until we pass "final clearance" can you enter the containment. NY State requires licensed individuals only to enter a containment on an active jobsite.

Negative air machines must remain on until you are ready to have "final clearance" testing done.

• ***Schedule Final Clearance Testing***

I recommend scheduling the mold assessor's return prior to our arrival. Reminder...you must wait at least 24 hours once remediation has been completed before the mold assessor can return to do "final clearance" testing. The purpose of the final clearance is to make sure the remediation has been successful.

• ***Once we pass final clearance***

We will return to remove the containment and equipment.

If for any reason we have not passed clearance, we will return to redo the work at NO additional charge to you.

**Remember, "We won't leave until the mold does".
That's our guarantee!**

See what are clients are saying about us ... go to firstcallny.com for reviews

"Thanks so much for all you & your staff have done for us. We greatly appreciate your services in cleaning up our home and making it safe for us to live in. Above all, I can not thank you enough for your kindness, understanding and patience. It has been a pleasure and a privilege to know you." Dianna M. | Fishkill, NY

"Our finished basement suffered mold damage. You expertly removed it, protecting the health of our family. Thank you."

Please call 845.226.0868 with any questions

*****Before we begin make sure any water or moisture issues have been resolved.*****